

Important Billing Information

We are a Hospital-Based Clinic system and required to split the bill for each visit into two. This is because the federal billing regulations are different for the Hospital-Based Clinics than the regulations are for clinics that are not part of a hospital.

Patients who receive outpatient care at Harborview Medical Center and UW Medical Center will now receive a combined bill for facility and professional charges for services received after 3/27/2021. Prior to 3/27/2021 you may receive two bills—one for professional fees and another for the facility.

For services received after 3/27/2021, these charges will result in separate line items on your combined patient statement, one for the professional fee and another for the facility in which you were seen.

One charge for the professional services which will be listed on your statement by the clinic and provider which you were seen.

The second charge for the hospital-based clinic services which will be listed on your statement by the campus in which your hospital-based clinic is associated with. This covers costs such as equipment, supplies, non-clinical staff time and building costs.

The hospital-based clinic services and facility costs may be as much or more than the costs of the professional services, depending on the specific services you received.

You are required to pay a co-payment at the time of your visit. The exact amount of the co-payment will depend on the actual services provided during your visit and on the coverage provided by your insurance.

Sometimes patients will pay more for certain outpatient services and procedures at hospital-based outpatient locations. The amount will depend on your insurance. You may review your insurance benefits or contact your insurer to learn what your policy will pay and what out-of-pocket expenses you may need to pay.

If you plan to bill a secondary health insurer for your visit, please be sure you have provided us with coverage information. If we have the complete information for both primary and secondary insurance carriers, we will bill both insurance companies for each visit.

UW Medicine

Patient Accounts & Support Services

206.520.0400 or 1.855.520.0400

M-F 8:00 a.m. - 5:00 p.m.