Washington State Health Care Authority	CONTRACT AMENDMENT		HCA Contract No.: K1926 Amendment No.: 08
		between the Washington State Health Care Authority nd is effective as of the date set forth below. CONTRACTOR doing business as (DBA)	
CONTRACTOR ADDRESS 1959 NE Pacific Street Seattle, WA 98195		WASHINGTON (UBI)	NUNIFORM BUSINESS IDENTIFIER

WHEREAS, HCA and Contractor previously entered into an Agreement for creation and maintenance of the "Pain Hotline" and access to UW Telepain, and;

WHEREAS, HCA and Contractor wish to amend the Agreement pursuant to Section 6 to extend term, increase funds, amend the Statement of Work;

NOW THEREFORE, the parties agree the Agreement is amended as follows:

- 1. Section 3, Period of Performance, is amended to extend the period of performance of the Agreement through June 30, 2023.
- 2. Section 4, Payment, is amended to add an additional \$591,000.00 for FY 2023, to bring the maximum not to exceed compensation total to \$4,106,000.00.
- 3. Exhibit A-2, Statement of Work, is attached hereto to detail work requirements and deliverables for the period July 1, 2022 through June 30, 2023.
- 4. This Amendment will be effective as of July 1, 2022 ("Effective Date").
- 5. All capitalized terms not otherwise defined herein have the meaning ascribed to them in the Agreement.
- 6. All other terms and conditions of the Agreement remain unchanged and in full force and effect.

The parties signing below warrant that they have read and understand this Amendment and have authority to execute the Amendment. This Amendment will be binding on HCA only upon signature by both parties.

CONTRACTOR SIGNATURE	PRINTED NAME AND TITLE	DATE SIGNED
Julie Reid/UWS &M	Julie Reid Vice Dean for Administration & Finance School of Medicine	7/5/2022
CONTRACTOR SIGNATURE	PRINTED NAME AND TITLE	DATE SIGNED
	Cynthia Dold Associate Vice President, Clinical Operations, UW Medicine	
DocuSigned by: BB357BF7AACB426	FOR: Lisa Brandenburg Chief Health System Officer, UW Medicine Vice President for Medical Affairs, UW	7/6/2022
CONTRACTOR SIGNATURE	PRINTED NAME AND TITLE	DATE SIGNED
g. F. Pachensen	G. Burkhard Mackensen, MD, PhD, FASE Chair Department of Anesthesiology & Pain Medicine UW School of Medicine	06/17/2022
CONTRACTOR SIGNATURE	PRINTED NAME AND TITLE	DATE SIGNED
Docusigned by: Cynthia Hecker	Cynthia Hecker Chief Executive Officer UW Medical Center	7/6/2022
CONTRACTOR SIGNATURE	PRINTED NAME AND TITLE	DATE SIGNED
Steve Fijalka	Steve Fijalka, Pharm.D Chief Pharmacy Officer UW Medicine	06/21/2022
HCA SIGNATURE	PRINTED NAME AND TITLE	DATE SIGNED
Rachelle Amerine	Rachelle Amerine Contracts Administrator	6/30/2022

EXHIBIT A-2 STATEMENT OF WORK (SOW) For the Period of July 1, 2022- June 30, 2023

UW Medicine shall provide or arrange for the provision of the services and staff, and otherwise do all things necessary for or incidental to the performance of work, as set forth below:

- 1) Beginning October 10, 2016, maintain and operate the Pain Hotline, which is a telephonic and electronic based medical management consultation program primarily related to pain medication management.
 - a Goal: Medical providers need to be able to access clinical expertise and consultation when treating patients with complex pain medication regimens, especially involving high dose opioids, high risk drug combinations, and opioid conversions and transitions.
 - b. **Principles:** The Pain Hotline program will provide:
 - i. A telephone consultation line, available Monday through Friday (excluding holiday), 8:30 am to 4:30 pm, providing individualized case consultation for clinicians, staffed by a pain trained pharmacist, and/or a physician pain specialist if needed.
 - ii. UW will gather the following intake information as able and appropriate:
 - 1. Patient demographics
 - 2. Medicaid status
 - 3. Pertinent medical history
 - 4. Current medications
 - **5.** PMP record
 - **6.** Clinical scenario / question

iii. Pain Hotline consultations may include:

- 1. Recommendation and optimization of opioid conversions and transitions, with a focus on patient safety
- 2. Interpretation of Washington State Prescription Monitoring Program record to provide guidance to primary care providers on urgent dosing;
- **3.** Generation of opioid taper or patient-appropriate plans:
- 4. Systemic management of withdrawal syndrome;
- **5.** Evaluation and recommendations for non-opioid/adjuvant analgesic treatment;
- 6. Risk evaluation screenings and triaging complex behavioral situations around pain medications;
- 7. Providing resources for support of evaluation of Substance Use Disorders;
- 8. Provision of education/review of Agency Medical Directors' (AMDG) Interagency Guideline on Prescribing Opioid for Pain and Center for Disease Control (CDC) opioid guidelines;
- 9. Individualized case consultation for client care and medication management; and
- 10. As appropriate, provide input/content and connect providers to UW TelePain
- iv. UW will submit a monthly report that will include counts of:
 - 1. Calls about Washington Apple Health (Medicaid) clients:
 - 2. Calls about non-Apple Health clients or non-patient specific;
 - 3. Calls by provider type;
 - 4. Total unique providers using the Pain Hotline;5. Total number of calls;

 - 6. Total count of clients served, both directly and indirectly;
 - **7.** Total count of providers.
- v. UW will meet with HCA on a quarterly basis to discuss:
 - 1. Progress on growing the volume of calls to the Pain Hotline;
 - 2. Marketing efforts to grow the volume of calls;
 - 3. Targets for volume of calls.
- vi. Call volume target:
 - 1. The Pain Hotline will complete 30 case (direct or indirect) consults per month.
 - 2. Future targets will be discussed and established at the quarterly meetings with HCA.

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Signer Events Rachelle Amerine

rachelle.amerine@hca.wa.gov Contracts Administrator

CloudPWR OBO Washington State Health Care

Authority-Sub Account

Julie Reid/UWSOM

jreid@uw.edu

Security Level: Email, Account Authentication

(None)

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Not Offered via DocuSign

Vice Dean, Admin & Finance

University of Washington School of Medicine

Security Level: Email, Account Authentication

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Cynthia Dold

cdold@uw.edu

AVP, Clinical Operations

University of Washington - Pilot Account

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

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Cynthia Hecker

checker@uw.edu

University of Washington - Pilot Account

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Julie Reid/UWSOM

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