2015 Valentine’s Day Card Project

A “hearty” thank you to all who have participated in our Seventh Annual Valentine’s Day Card Project. Our goal is to create 500 beautifully hand-crafted cards that will be directly delivered to the rooms of all UWMC inpatients on February 14. A thoughtfully made card can go a long way to bring cheer to an ailing patient—everyone’s efforts are very much appreciated!

If you have not had the chance to join us but would still like to be a part of our project, there is still time! The Arts and Healing Staff will be hosting a card-making event in the Plaza Café (rooms C&D) on Friday, February 6, between the hours of 10:30 a.m. and 5:00 p.m. Come before or after your shift, or during your break or lunch. Bring your co-workers or friends! If you cannot attend this event you are also welcome to pick up materials in the Volunteer Services office (NN-303) between 8:00 a.m. and 4:00 p.m. during the week (until February 6), or feel free to use materials you may have at home.

For your reference, our art guidelines are below. If you have any questions please contact Karen Neuhard-Forsythe, UWMC's Art Program Manager, at 598-6308, or send an email to neuhardk@uw.edu.

You can create one or more Valentine’s Day card.

Maximum size: approx. 5" x 7".

No envelopes please.

Please include a personalized message inside. A few examples are: “Thinking of you today”; “Happy Valentine’s Day”, etc. Please keep the message secular in nature.

Sign your card. Signatures need not be your name; they may be more general (a few examples are: “From all of us at UWMC”, “From UWMC’s Accounting Dept.”, “From the Smith family”, etc.).

Cards may be dropped off at the Volunteer Services office (NN-303), put in campus mail, or U.S. mailed to UWMC Volunteer Services, 1959 NE Pacific St., Box 356144, Seattle, WA 98195.

Valentines are due in UWMC’s Volunteer Services office by Monday, Feb. 9th.
A Word From Renée...

Healthcare is the most noble of professions. Its primary purpose is to heal and care for people. We are fortunate to be a part of one of the nation’s leaders in healthcare and our volunteers provide a significant contribution to the daily operations of a thriving regional medical center.

In January, along with over 600 leaders from the eight entities of UW Medicine, I attended the Leadership Development Institute (LDI). Sessions are led by instructors from the Studer Group, who provide coaching and tools to improve patient experience, satisfaction, and safety in achieving our Patients are First goals. Topics include communication, rounding, organizational development, team building and networking with other leaders. UW Medicine has been hosting LDI trainings on a quarterly basis for its leaders for the past four years. As a result, patient safety and satisfaction has improved dramatically.

In this issue of our newsletter, we focus on the successes achieved by the medical center, the Service League, and our volunteer program. In 2014, 800 volunteers provided nearly 80,000 hours of service in 90 roles throughout UWMC. These numbers reflect the expansive and integral services volunteers provide at UWMC. Our five Service League businesses achieved increased revenues, enabling the Board to increase funding to the Social Work Emergency and Housing funds. The staffing hours of the Arts in Healing program have expanded through the generosity of glassybaby. Holiday festivities included special Gift Shop sales, quilt donations to patients, gift cards for our volunteers sponsored by the Service League, and a visit to Oncology patients by the Sea-hawks and Seagals.

Each of us at UWMC plays an important role in helping our medical center provide outstanding care for our patients. Thank you, volunteers, for being the “12th Man” on our health care team!

Renée DeRosier, Director

UWMC Accomplishments for 2014

2014 was a great year filled with successful accomplishments for UWMC. Listed below are some of the highlights:

♦ Achieved U.S. News & World Report ranking of #1 hospital in Puget Sound, #1 hospital in Washington state and #11 hospital in the U.S.

♦ New clinic openings: Eastside Specialty Center in Bellevue, and Maternal Fetal Medicine Clinics in Yakima and Arlington

♦ Additional clinics at UWMC Roosevelt: Men’s Health Center and Weight Loss Management Center

♦ Winner of the 2014 Washington Award of Excellence in Healthcare Quality

♦ First hospital in Washington state to receive Joint Commission certification in Palliative Care. UWMC is one of only 56 certified hospitals in the U.S.

♦ Performed 35 heart transplants, the highest UWMC record

For more details about UWMC and UW Medicine’s 2014 accomplishments, please visit: http://www.uwmedicine.org/about/strategic-plan/accomplishments
UWMC Nurses Honored

UWMC honors the DAISY Award winners who were recognized for their excellence in nursing. Our DAISY Award winners are part of an esteemed group of nurses worldwide.

DAISY is an acronym for Diseases Attacking the Immune System. The Foundation was formed in November 1999 by the family of J. Patrick Barnes, who died at age 33 of complications of Idiopathic Thrombocytopenic Purpura (ITP). The Foundation was created in appreciation of the care that nurses provide for patients and their families each day.

DAISY Award Winners for Winter Quarter 2015:

Becky Cornish, Resource Team
Wilma Chan, PeriAnesthesia Care Unit
Tom Ewing, Infusion
Michael Manley, Emergency Department

DAISY Award Winners for 2014:

Nick Allen, Cardiology
Arlyn Alm, Medical/Surgical
Verlyn Babila, Special Procedures Unit
Pam Buffum, Oncology
Betty Darang-Macalma, 4NE
Ryan Decena, Medical/Surgical
Patty Damento, Dermatology Center, Roosevelt
Kathy Chang, Oncology
Lorri Elliott, Maternal Infant Care
Rusti Enright, Radiology
Nkeiru Esonu, Orthopedics
Teri Hallett, Vascular Access

UWMC Daily Safety Briefings

Each morning at UWMC senior and operational leaders from all major departments gather for the Daily Safety Briefing. They share and identify safety concerns of significant operational issues from the past 24 hours, and/or expected concerns for that day, or the next 24 hours. The 15-minute highly structured session allows for real-time problem solving and highly focused updates of issues relevant for patients and staff. Also, after the meeting there is the opportunity for leaders to talk with one another. For example, if there has been an issue of an inpatient unit having difficulty receiving medication from Pharmacy, those leaders can huddle and develop a plan. “Another benefit of these daily meetings is that our staff get to know and appreciate each other better and have the chance to talk. This format is adding value for our patients and staff and enhancing safety,” says Lela Holden, Patient Safety Officer.

Patient safety is a priority for all of us at UWMC. If a volunteer has any questions or concerns, please contact Volunteer Program Manager Cynnie Foss. The information you share could become a part of the discussion at a Daily Safety Briefing.

UW Medicine Launches Virtual Care

Some Washington state residents are now able to receive diagnosis and treatment for minor illnesses via video chat/webcam or by telephone. From the comfort of the home or office, patients may consult with a board-certified family practice doctor or nurse practitioner who can diagnose, treat, prescribe medications, or make referrals for medical conditions, including: seasonal allergies, flu or colds, pink eye, rashes, urinary tract and bladder infections, and headaches. The service costs $40.00 and is available 24 hours a day without an appointment. For more details and information please visit: https://virtualclinic.uwmedicine.org.
Volunteer Position Spotlight: Radiology

The UWMC Radiology Department, one of the most technologically advanced in the nation, provides a full range of state of the art technology for diagnostic, interventional, and therapeutic patient services. These services include Radiographic Imaging (X-rays), Fluoroscopy (Myelogram & Lumbar Puncture), Computed Tomography Scan (CT scan, CT Scan Guided Biopsies), Magnetic Resonance Imaging (MRI), Ultrasound, Ultrasound Guided Biopsies, Nuclear Medicine (Positron Emission Tomography, or PET), and Interventional Radiology (IR). The Radiology Department is located on the 2nd floor of the Pacific Tower. A recent remodel and expansion includes the addition of the GE Revolution CT scanner, the first of its kind in the U.S.

Radiology Department volunteers provide support services which allow the nursing staff to focus more time on caring for their patients. Radiology Volunteers greet patients, instruct them to change into gowns and offer warm blankets. They stock supplies, deliver laboratory specimens, pick up medications in the Pharmacy, transport Level Green wheelchair patients and answer phones as needed.

Joseph Ancheta, RN BSN, is the Nurse Manager for Radiology and has been a long-time supervisor and champion for the volunteers in his department. Recently, Charge Nurse Marshall Hickman, RN, has become a supervisor for the Radiology volunteer program. Joseph had this to say about the volunteers in his program.

**What do you value most about the work that you do?**

I value working with my staff and providing safe patient care. I serve as a role model for my staff by consistently observing the UWMC Service Culture Guidelines.

**Why are Radiology volunteers important to your department?**

Volunteers provide extra support for the staff and help facilitate patient flow when the RNs are busy. They are able to learn the importance of professional responsibility.

**What advice do you have for a volunteer who wants to be a nurse?**

I always tell the volunteers to work hard, focus on their education, set goals in life and commit to them. I also tell them that nursing is a very gratifying profession because you get to take part in delivering the best care to each patient.

**What are the current volunteer needs for Radiology?**

We need volunteers in Radiology. We want volunteers who are interested in becoming nurses and who are focused and committed to learning.

Thank you, Joseph and Marshall, for being great role models for our pre-nursing volunteers and for your commitment to the UWMC Patients are First Service excellence standard.

**Interested in Radiology?**

If you are interested in becoming a Radiology volunteer, please contact Volunteer Program Manager Cynnie Foss at fossc@uw.edu.
Shout Outs!

Teri Bottoms, RN 3 in the Antepartum Unit, gave kudos to Judy Shaw. “She has been an Antepartum volunteer for many years, teaching knitting and crocheting. The patients enjoy visiting with Judy while they knit together. And the nurses love Judy because she makes such a positive impact on our staff!”

From Vangie Schasse, RN3 in Maternity & Infant Care Center: “I’d like to give a ‘shout out’ to all of the 5 South volunteers! From answering call lights, to escorting families to the NICU, to setting up rooms and giving the Patient Services Staff a break at the desk, they do such a great job and we are so happy when they are on the unit! Last quarter we had Julia Partlow, Megan Ramberg, Olivia Kimble, Roshni Changela, Maya Woodford, Karen Lee, Christine Namgoung, Ellie Kow, Anastasia Bokov, Zoe Skow and Veronica Hartling. We love them all!”

“Thank you to the wonderful animal-assisted therapy teams of Jean Tolfree, with her Golden Retriever Katie, and Kathy Hobson, with her Australian Shepherd Mason, for sharing their pets with the patients on In Patient Rehabilitation Medicine,” says Buffy Collier, Recreation Therapist 2. “Not only do the animal-assisted therapy teams help to soothe anxiety and promote healing, they are also integrated directly into the clinical treatment process to help achieve specific goals for their recovery.”

What is the best part about volunteering at UWMC?

“I am in nursing school, and the exposure to the variety of opportunities and patient populations is very valuable.”

~Dana Beck, Nursing Unit Assistant

“As an escort volunteer, I really like the interaction with patients and spending some time with them. I also like how kind and helpful the staff are, and how they try and help you learn.”

~Kaitlynn Isomura, Escort

“I get the privilege of working with the healthcare team to improve patient care. It has been a great learning experience.”

~William Gerull, Simulation Institute Volunteer

“I like making people smile, and helping people in whatever way possible.”

~Cecilia Perez, Escort
20 Seconds to Good Hand Hygiene

One of the biggest contributors to the safety and health of UWMC patients is good hand hygiene. Both staff and volunteers should wash their hands frequently during their shifts. In addition, hand sanitizer gel bottles are located throughout the hospital.

According to the Centers for Disease Control and Prevention, after lathering one should scrub his/her hands for at least twenty seconds to ensure proper cleanliness. To time yourself, you can sing...

* The first verse and chorus of “I Want to Hold Your Hand” by the Beatles
* Two rounds of the “Happy Birthday” song from beginning to end
* “My Country 'Tis of Thee”, if you are feeling patriotic
* “The Alphabet Song”

Or try making up a 20-second song of your own!

Holiday Office Closures

The Volunteer Services office will be closed on Monday, February 16, for President’s Day.

Escorts may volunteer on holidays between the hours of 9:00 a.m. and 5:00 p.m. Please report to staff at the Information Desk.

Volunteers in other areas should check with their supervisor to see if their assistance is needed during the holidays.
Social Work: Making a Difference

This issue features the first of two stories about the Department of Social Work and Care Coordination at UWMC.

The Department of Social Work and Care Coordination at UWMC is a vital part of the "Patients are First" initiative. People of all walks of life seek treatment at the medical center, and for those who have economic or social difficulties, they may feel that their options for care are limited. Through the assistance of Social Work, any patient is eligible to receive the high quality care that UWMC provides.

Social Work has an Emergency Fund and a Housing Fund, both of which are sponsored by the UWMC Service League. These funds support the basic necessities of those UWMC patients and their families who are in need. Help may include a food voucher for the Plaza Café; lodging at the Collegiana; funding towards transportation costs; co-pays for medications, or miscellaneous items such as baby supplies.

“When people are helped in this way, they have the ability to get access to care. That means that their care is better, and it means that there are probably less large-scale problems down the line,” states Brian Giddens, Director of Social Work.

Anyone from the health care team can refer a patient with needs to a social worker. In some instances the social worker does his or her own case-finding. After the social worker makes an assessment of a patient, he or she will first reach out to the patient’s family members or community groups for avenues of financial and/or social support.

Social Work aims to sustain or improve family relationships by supporting family members and involving them in patient care. A man in his late forties, who had been homeless and living independently for years, was diagnosed with advanced lung cancer. He came to Social Work for assistance. It was clear from his medical condition that he would need ongoing help. Social Work was able to identify estranged family members in another state. The patient was willing to reconcile with them and his family were willing to take him in. Social Work also provided the man the cost of a Greyhound bus ticket to help him reunite with his family.

Wherever possible, Social Work forms connections with community resource providers, informs patients and their families of the services open to them and helps them to benefit from these resources.

A young woman from out of state had her baby at twenty five weeks gestation; the baby was immediately transported to UWMC for care in the Neonatal Intensive Care Unit. The young mother was especially frightened, never having been outside of her home town, to travel to Seattle for such a distressing event. She did not have a parent to help her. Social Work was able to network...
Social Work: Making a Difference (continued)

with sources of aid in her community to procure funds for the woman to receive a bus ticket to UWMC. Social Work also provided her with lodging and food assistance.

When a patient has inadequate funding options through family or community organizations, help is provided thanks to the generous efforts of the Service League. Brian Giddens adds that because of the UWMC Service League, Social Work has never had to turn people away for lack of funds.

The efforts of both Social Work and the Service League can be seen in moving ways, through the touching messages from patients:

“"When people are helped in this way, they have the ability to get access to care. That means that their care is better, and it means that there are probably less large-scale problems down the line.”"

“I wanted to thank you for helping me out of a bind. I only had $10 and I had to choose between diapers and gas to come to my appointment. I ended up coming to my OB appointment and your grant helped me get diapers and back home that day. I am very GRATEFUL. Thanks a million.”

“Yay for the Service League! Through their funds I was able to cover my patient’s diabetic medications while we waited for his insurance to take effect.”

“Our maternity patient, who was new to the city, was moved to tears when she received a front pack baby carrier, practical baby blankets, and a pretty handmade blanket for her newborn. Thank you.”

In a future issue, we will highlight The Collegiana, the housing available to needy patients through the Department of Social Work.

The UWMC Service League is pleased to offer $1,000 grants to UWMC clinics, nursing units, and patient programs. Applications are available on the Volunteer Services Intranet page or on the UWMC Intranet page. **Reminder: the application deadline is 4:00 p.m. on Friday, February 13, 2015.**

Funding is allocated to support patient programs and activities not covered by departmental budgets. Last year, the Service League awarded nearly $18,000 to UWMC programs and services. Recipients included the Neonatal Intensive Care Unit, who purchased a Medela Baby Scale, the Cardiothoracic ICU (5SE) Unit, who purchased heart models for patient education, the Nutrition Clinic, who purchased patient educational materials on meal planning and diabetes, and the Sports Medicine Clinic, who purchased iPads.

If you have questions about the Service League Grants Program, please contact Renée DeRosier, Director of Volunteer and Community Based Services, at derosier@uw.edu.
The holidays are especially meaningful at UWMC, a time when volunteers and community partners come to spread joy and cheer to patients throughout the hospital. We thank one and all who took part!

At top left, the Seattle Seahawks and Seagals visit with patients on the Nursing Units. At top right, the Pacific Northwest Needle Arts Guild deliver donations to UWMC. Above left, the Santa Conspiracy team stands ready to distribute teddy bears. Above right, a quilt distribution to Oncology patients with Program Coordinator Joy Murphy and Service League members Louise Leader, Barbara Scott, President Shawn Roth and Connie Chen.
Take a break and check out some of UWMC’s notable artwork!

Deborah Butterfield
*Red and Yellow*

The familiar horse image suggests strong and contradictory concepts: power and repose, history and mythology, agrarian and urban; war and peace; screaming and tolling. Similarly contradictory, the quiet and meditative pose of Red and Yellow is counterbalanced by the energetic twisting and welding of the scrap metal into the shape of the finished sculpture.

The artist hopes that the horse sculpture will encourage the viewer to stop, reflect, and experience the feeling that it evokes.

Sherry Markovitz
*Moose Landscape*

Markovitz’s sculptures can be enjoyed simply for their surface beauty or for their deeper symbolic meaning. By using taxidermy molds to create heavily decorated trophy heads, Markovitz makes a statement about the objectification of wildlife and its destruction by civilization. Her work also inspires observation about the contrast between traditional male and female roles: the predatory task of hunting as opposed to domestic life, as symbolized by the beadwork.

Patti Warashina
*Discovery of the Northwest Passage*

Warashina has a national reputation for her humorous, whimsical ceramic sculptures. She purposely avoids making them too literal so that viewers can provide their own interpretations.

This work is somewhat autobiographical. It shows the artist, her colleagues in the UW ceramics department -- Howard Kottler and Robert Sperry (who is also her husband) -- and their two daughters as the Muses. Warashina says the piece is about “the quest into the unknown in terms of art... the creative quest.”

Jack Gunter
*The Peaceable Territory Group*

Jack Gunter took a vantage point just south of the University of Washington Medical Center across the Montlake Cut, for his fanciful depiction of the past, present and future of the University District.
Arts in Healing Welcomes Some New Faces

The Arts in Healing Program is proud to introduce our newest group of Art Therapy intern/practicum students from Antioch University Seattle’s Master’s in Psychology and Art Therapy program. Intern/practicum students help facilitate weekly UWMC Art Therapy groups and bedside visits for patients and families.

Antioch University Seattle’s Art Therapy graduate students are required to spend two quarters at a pre-internship practicum site and four quarters at an internship site – and so, we have the opportunity to have these students for a total of eighteen months (lucky us!). Here are a few of the faces you’ll be seeing around the hospital:

Amie graduated from the University of Washington with a Bachelor’s degree in Interdisciplinary Visual Arts and is currently completing her Master’s degree in Marriage and Family Therapy and Art Therapy at Antioch University. Amie uses strength base perspectives, utilizing art therapy to instill hope. Amie chose to intern in the UWMC Arts and Healing Program because she believes that providing art therapy and mental health services promotes relaxation, mindfulness, and a positive experience, which in turn influences the healing process.

Kim is currently working toward her Master’s degree in Mental Health Counseling and Art Therapy at Antioch. She is originally from Omaha, Nebraska. She chose to intern at UWMC because she truly believes in the power of art in the medical setting. She feels that art in the medical setting provides choice for patients, who have so often had choice taken away as a result of their illness. She is looking forward to interning at UWMC to further her skills as an art therapist.

Gwen is beginning her third year of graduate studies in Mental Health Counseling and Art Therapy at Antioch. She has been working with the Women’s Education Program at Antioch, serving women experiencing homelessness, as the open art studio facilitator and as production manager for the inaugural edition of the publication Visible: Voices in Words and Images, which highlights the creative works of the participants. Gwen earned her BFA in printmaking from San Jose State University before moving to Seattle in 1991. When she is not busy studying or making art, she enjoys tending her P-Patch plot, cycling, and swimming. As both a patient and caregiver at UWMC, Gwen has experienced excellent care from individuals throughout the organization. She recognizes that the Arts in Healing program at UWMC provides an opportunity to learn at the highest level of clinical skill in the most diverse setting possible. UWMC’s dedication to patient-centered care is a great match with Gwen’s values as a training Clinical Mental Health Counselor and Art Therapist.
In 2005, Greer Gates was seven years old when she decided to make a personal contribution in support of a family friend, Nancy, who was battling ovarian cancer. After receiving a bead kit as a Christmas gift, she began making and selling bracelets, donating the profits to the American Cancer Society.

Five years later, at the age of 12, Greer got a business license, and My Jewels of Hope became a registered 501(c)(3) nonprofit corporation. It is run solely on volunteer help, and includes an eight-member board of directors. The My Jewels of Hope line now includes button necklaces, Christmas tree ornaments, snowmen and bottle cap ornaments, bottle cap key chains, and retractable badge holders. My Jewels of Hope can be seen at local businesses, craft fairs, special open house events and more.

Greer has also been a regular ‘special sales’ vendor at the UMWC Gift Shop for the past four years. Her net proceeds have not only helped to fund Service League programs (to date, My Jewels of Hope has raised almost $6,000), but also the UWMC’s Wendy Feuer Fund for the Prevention and Treatment of Ovarian Cancer, under the direction of Dr. Elizabeth Swisher (with a contribution of over $54,000!).

Gini Staton, Retail Manager at the UWMC Gift Shop, shares her fond memories of Greer:

"In 2011 I was asked to meet a young lady named Greer Gates who was going to be interviewed by KOMO 4 News at UWMC that same day. They told me that Greer, 13 years old, had established a jewelry making project to fund ovarian cancer research. She wanted her annual proceeds to support Dr. Swisher’s ovarian cancer research and wondered if she could establish a ‘trunk show’ program with the Gift Shop.

"Upon meeting Greer I instantly became a fan. We were sitting on the floor in front of the Gift Shop, the KOMO camera crew filming while Greer showed me her adorable handmade button jewelry.

"I remember asking her: ‘How old are you?’ We signed her up to do her first show that December. It was a huge hit! Greer’s mom, Judy and cousin, Madison assisted her, and their first two day sale was extremely successful.”

Greer’s work has been recognized

(Continued on page 13)
nationally. In 2012 she won the Washington Jefferson Award for Public Service. This past summer she was interviewed on the Today show.

In September 2014 Greer reached (and soon surpassed) her fundraising goal of $100,000.

Greer will be graduating high school in June 2015. To mark her “retirement” from helming My Jewels of Hope, she formally presented a donation check to Dr. Swisher, for the Wendy Feuer Fund, on January 15, 2015. As Greer moves forward with her plans to attend college, she will be passing the charity on to her cousin, Madison, who has always worked alongside her.

Gini adds: “Greer Gates’ initials are G.G. but I think it really stands for ‘Go Getter’ and I can’t wait to see what this young lady takes on next!”

Look for future My Jewels of Hope sales events at the UWMC Gift Shop!

Special Sales Event at UWMC Gift Shop

Hand-blown, collectible tealight glass votive candle holders and beverage glasses that make exceptional gifts and give back to charity.

February 10 & 11 (9:00 a.m. - 6:00 p.m.)

Preview @ www.glassybaby.com
Help Wanted: Volunteer Opportunities

**Nursing Units:** Open to adult/college volunteers. These nursing unit assignments provide great opportunities for pre-nursing student volunteers who have completed their Escort prerequisite. Nursing unit volunteers will assist nursing staff with Level Green patient transport, patient comfort tasks, stocking, errands and clerical duties. **4S (Special Procedures), 4SE (Transplant Surgery), 5E ICU (30 hr. minimum to be considered), 5S (Postpartum/Newborns), 5SE (Cardiothoracic ICU), 5NE (Cardiothoracic Surgery, Telemetry), 6S (Antepartum Services), 6E (Labor & Delivery), 6NE (General/Family Medicine), Emergency Department (30 hr. minimum to be considered), ICRU (Interventional Cardiac Recovery Unit), Otolaryngology, Radiology (see feature article for more information!), Surgery Center.

**Sports Medicine Center:** Assist in the new Stadium location. Open to all adult/college volunteers that have served a minimum one month and sixteen hours as an Escort volunteer. Volunteers help with group classes, Level Green transports, phone calls, equipment clean-up, and observing and assisting physical therapy.

**Exercise Training Center (Roosevelt Clinic):** Open to adult/college volunteers. You will assist staff with stocking cabinets with supplies and linen, cleaning exercise equipment, exercise class oversight, and clerical support as requested.

**UWMC Lobby Ambassador:** Open to adult/college volunteers. Create a welcoming environment by greeting and assisting patients and visitors into the medical center. Assist with overall Information Desk way-finding requests, ride assistance, flower deliveries, Level Green patient transport, and wheelchair rounding. This is a great opportunity to provide frontline patient support.

**Outpatient Clinics:** A variety of clinics need volunteer support to help with patient packets, managing paperwork, organizing, answering phones, photocopying, appointment reminders, running errands, patient escorting and Level Green patient transport. Current clinics seeking volunteers include: **Anatomical Pathology, Bone & Joint Clinic Surgery Center, Center for Patient Relief, CHDD Center on Human Development & Disability), Dermatology, ECHO/EKG Lab, Maternity & Infant Care Clinic, Medical Specialties, Pre-Anesthesia Clinic, Radiation Oncology, Regional Heart Center, Surgical Specialties, Transplant Services and Women’s Healthcare Clinic.

*If you are interested in any of these positions, please contact Cynnie Foss by visiting Volunteer Services (NN-303) during her office hours, M - F 12:00 noon - 2:00 p.m. or by appointment: fosscc@uw.edu. An in-person meeting is typically required.*

Welcome New Volunteers!

From October through December, Volunteer Services interviewed, placed and trained 82 new volunteers.

We are delighted to have you with us! You are already making a difference for patients, families, visitors and staff members at UWMC.

A BIG welcome to:

Atoofa Baig, Emma Bent, Sun-Li Beattay, Hannah Berntson, Athena Bollozos, Brooke Brown, Qianwei Cai, Kaliana Chamberlin, Courtney Chheng, Jenesa Chin, Michelle Cho, Nicole Cho, Micah Choi, Jacob Chong, Hannah Chu, Eric DeBry, Michelle Dinh, Jae Hee Eom, Victoria Frawert, Kelly Freeman, Erin Gilmer, Ervin Ham, Reona Herz, Adeline Hill, Luke Hong, Minh Huy Huynh, Aileen Isakharova, Kaitlynn Isomura, Jennifer Jeng, Stephani Juarez-Ortiz, Leekoung Kim, Vanessa Kopaniak, Nhi Lam, Stewart Lavigne, Xentong Le, Merissa Lee, Stephen Lee, Sally Leong, Maylea Li, Alex Lin, Daphne Lu, Haley Lylte, Sara Masoum, Sofia Mitro, Mackenzie Moore, Jennifer Morgan, Jesse Naldo, Thanhthao Nguyen, Aunaly Palmer, Jesse Pangelinan, Julia Partlow, Daniel Pham, Pitchaya Phapanon, Frendi Poon, Brian Quach, Anna Rasmussen, Emma Rasmussen, Caroline Raymundo, Mason Saleki, Surupa Sarkar, Nicholas Scherzer, Emma Schubbe, Justin Seymour, Jasmine Sharifi, Brynne Silvey, Catherine Simmons, Erika Snure, Sylas Sun, Jng Lng Tan, Christina Tang, Vicky Tiberio, Kaitlyn Tom, Christina Tran, Thuc Hoang Truong, Avery Lyn Tsucha, Destinee VanDyk, Baoanh Van Vu, Taylor Vlaming, Gwendolyn Wilson, Jennifer Wong, Gianna Woodruff, Jennifer Yao